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Statistical Report March 2004

Research, Evaluation and Quality Assurance Division



County of Los Angeles

Department of Public Social Services

Statistical Report

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^{*}These pages are currently in development. Pages will be released on a flow basis, upon completion, in future editions of the Statistical Report.

All Aids Cases, Persons and Expenditures March 2004

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only ^(a)	Food Stamps	In-Home Supportive Services	Unduplicated Caseload All Aids (b)
0	169,189	65,378	461	2,924	537,708	279,506	137,584	959,855
Cases	109, 169	05,576	401	2,924	557,706	279,500	137,304	959,655
Persons	431,113	66,224	500	2,924	1,336,927	656,154	137,584	2,126,252
Expenditures (millions)	\$ 90.69	\$ 13.28	\$ 0.17	\$ 2.22		\$ 63.03	\$ 95.94	\$ 265.33
Cost Per Case	\$ 536.04	\$ 203.15	\$ 359.31	\$ 758.87		\$ 225.52	\$ 697.31	\$ 276.43
			Com	parison with	Prior Month			
Cases:								
This month Last month Change	169,189 168,368 0.5 %	65,378 63,107 3.6 %	461 486 -5.1 %	2,924 2,874 1.7%	537,708 542,442 -0.9%	279,506 269,584 3.7%	137,584 136,623 0.7 %	959,855 955,692 0.4 %
Persons:								
This month Last month Change	431,113 430,449 0.2 %	66,224 63,932 3.6 %	500 536 -6.7 %	2,924 2,874 1.7%	1,336,927 1,344,771 -0.6%	656,154 638,116 2.8%	137,584 136,623 0.7 %	2,126,252 2,121,033 0.2 %
Expenditures: (millions)								
This month Last month Change	\$ 90.69 \$ 90.90 -0.2 %	\$ 13.28 \$ 13.06 1.7 %	\$ 0.17 \$ 0.18 -7.8 %	\$ 2.22 \$ 2.24 -0.8%		\$ 63.03 \$ 60.26 4.6 %	\$ 95.94 \$ 84.19 14.0%	\$ 265.33 \$ 250.83 5.8 %

⁽a) DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here.

⁽b) These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and Food Stamps under separate case numbers.

DPSS Caseload Characteristics March 2004 Los Angeles County Totals

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
Total Aided								
	Cases	169,189	65,378	461	2,924	537,708	279,506	137,584
	Persons	431,113	66,224	500	2,924	1,336,927	656,154	137,584
Age of aided persons								
	Under 1	10,867	0	0	0	41,178	19,078	13
	1 - 2	29,091	1	0	0	96,495	50,055	136
	3 - 5	50,955	0	0	0	132,111	74,796	558
	6 - 12	160,220	0	0	2	268,760	177,140	2,692
	13 - 15	58,917	0	0	0	92,057	61,729	1,235
	16 - 17	29,887	1	0	1	54,395	31,013	666
	18	5,071	647	22	0	27,902	10,743	407
	19	2,457	1,028	40	1	27,002	7,220	440
	20	2,902	1,131	29	0	26,272	5,740	450
	21 - 59	79,976	57,870	375	129	461,213	203,515	34,481
	60 - 65	665	3,967	30	284	17,432	8,874	12,565
	Over 65	105	1,579	4	2,507	92,110	6,251	83,941
	Total	431,113	66,224	500	2,924	1,336,927	656,154	137,584
Average age of aided ac	dults							
	Average Age	34	43	36	71	43	38	68
Sex of aided persons								
Adults								
	Male	15,587	41,132	226	1,073	198,162	88,749	45,453
	Female	72,180	25,090	274	1,848	372,593	153,598	86,831
Children								
	Male	171,278	2	0	2	383,634	206,863	3,225
	Female	172,068	0	0	1	382,538	206,944	2,075
	Total	431,113	66,224	500	2,924	1,336,927	656,154	137,584

DPSS Caseload Characteristics March 2004 Los Angeles County Totals

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
Citizenship status of aided persons							
Citizen	400,825	57,564	0	29	862,392	589,000	NA
Legal Immigrants	30,288	8,660	500	2,895	361,995	67,154	NA
Undocumented Immigrants	0	0	0	0	112,540	0	NA
Total	431,113	66,224	500	2,924	1,336,927	656,154	NA
Primary language of aided cases							
Armenian	4,706	1,399	307	373	6,519	7,192	22,061
Cambodian	2,089	121	3	18	1,068	2,378	1,649
Chinese	1,181	360	21	381	11,070	2,455	9,062
English	95,702	57,077	40	187	232,892	168,603	57,680
Korean	142	349	1	278	4,625	715	2,658
Russian	472	207	48	153	1,159	874	7,136
Spanish	61,961	5,110	9	955	268,889	91,999	24,441
Vietnamese	2,075	404	2	86	4,500	3,448	2,846
Other	861	351	30	493	6,986	1,842	10,051
Total	169,189	65,378	461	2,924	537,708	279,506	137,584
Ethnic origin of aided person							
American Indian / Alaskan	421	351	0	0	1,383	1,147	293
Asian	24,671	2,715	32	1,157	101,425	41,272	23,225
Black	109,242	34,007	30	31	94,279	168,807	28,050
Hispanic	250,071	16,721	10	975	1,009,899	370,739	34,211
White	44,980	11,956	421	738	121,872	71,227	51,805
Other	1,728	474	7	23	8,069	2,962	0
Total	431,113	66,224	500	2,924	1,336,927	656,154	137,584

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^{*} The counts are adjusted to match departmental aided case and person total counts where characteristics are unavailable.

Cash Aid Programs Cases Aided by District March 2004

		Cal	WORKs			General Re	elief	Refugee	CAPI
District	Total	Two Parent ^(a)	Zero Parent ^(b)	All Other (c)	Total	Employable	Unemployable		
East Valley Total	6,846	729	3,074	3,043	2,509	559	1,950		
011 East Valley	6,846	729	3,074	3,043	, , , , , ,		,		
032 San Fernando	,		,	,	2,509	559	1,950		
002 Glendale	7,087	2,266	1,583	3,238	3,518	970	2,548	286	
Lancaster Total	9,368	846	2,144	6,378	2,554	1,223	1,331		
034 Lancaster	8,555	800	1,867	5,888	2,554	1,223	1,331		
051 Santa Clarita	813	46	277	490			·		
066 Lincoln Heights	5,925	541	2,558	2,826					
038 Metro North	11,526	999	6,247	4,280				137	
003 Pasadena	3,155	226	1,078	1,851	2,226	962	1,264		
082 West Valley	7,331	666	2,775	3,890					
010 Wilshire Special					3,477	1,101	2,376		2,924
Division I	51,238	6,273	19,459	25,506	14,284	4,815	9,469	423	2,924
005 Belvedere	4,816	361	1,891	2,564					
006 Cudahy	5,634	309	2,449	2,876					
012 Exposition Park	8,867	297	2,654	5,916					
015 Metro East	6,440	353	3,192	2,895	5,347	1,858	3,489		
013 Metro Family	8,594	325	4,662	3,607					
070 Metro Special					10,604	6,002	4,602		
040 Norwalk	5,525	400	1,592	3,533					
060 Rancho Park					3,953	1,695	2,258		
009 West Los Angeles	5,111	319	1,389	3,403					
Division II	44,987	2,364	17,829	24,794	19,904	9,555	10,349		
014 Civic Center					5,485	1,812	3,673		
026 Compton	11,863	631	3,712	7,520					
017 Florence	7,299	250	3,247	3,802					
062 Paramount	5,290	335	1,517	3,438					
027 South Central	5,943	197	1,889	3,857	2,197	1,020	1,177		
031 South Family	11,252	717	4,241	6,294				12	
007 South Special					11,023	4,846	6,177		
083 Southwest Family	13,395	595	3,724	9,076					
008 Southwest Special					7,490	3,155	4,335		
Division III	55,042	2,725	18,330	33,987	26,195	10,833	15,362	12	
004 El Monte	5,065	430	1,860	2,775					
036 Pomona	7,202	494	2,353	4,355	1,329	517	812		
020 San Gabriel Valley	5,655	1,065	1,581	3,009	3,666	1,036	2,630	26	
Division IV	17,922	1,989	5,794	10,139	4,995	1,553	3,442	26	
Total	169,189	13,351	61,412	94,426	65,378	26,756	38,622	461	2,924

This category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common. All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

This category includes all other families not included in the first two.

Supplemental Programs Cases Aided by District March 2004

Medical **Assistance** Only(a)

In-Home **Food Stamps** Supportive Services Total All Aids
Cash and Supplemental
(Duplicated)(b)

	Only ^(a)		Food Stamps	<u> </u>	Supportive Services	(Duplicated)(D)
District		Total	PAFS	NAFS		
East Valley Total O11 East Valley San Fernando O20 Glendale Lancaster Total O34 Lancaster Santa Clarita O66 Lincoln Heights O38 Metro North O03 Pasadena O82 West Valley O10 Wilshire Special	30,440 30,440 23,612 19,724 14,972 4,752 1,291 7,452 9,618 34,706 23,852	12,010 9,313 2,697 12,734 14,082 12,918 1,164 6,153 12,464 6,585 9,827 6,585	4,331 4,331 4,990 5,152 4,634 518 3,416 7,319 1,914 4,727	7,679 4,982 2,697 7,744 8,930 8,284 646 2,737 5,145 4,671 5,100 6,553		51,805 46,599 5,206 47,237 45,728 38,999 6,729 13,369 31,579 21,584 51,864 36,806
Division I	150,695	80,408	31,849	48,559		299,972
005 Belvedere 006 Cudahy 012 Exposition Park 015 Metro East 013 Metro Family 070 Metro Special 040 Norwalk 060 Rancho Park 009 West Los Angeles	40,990 19,896 1,941 1,310 23,323 24,487 19,870 14,387 1,648	8,014 6,879 9,032 11,847 9,926 16,933 6,713 5,436 4,998	2,975 3,156 5,534 3,860 5,291 3,270 3,201	5,039 3,723 3,498 7,987 4,635 16,933 3,443 5,436 1,797		53,820 32,409 19,840 24,944 41,843 52,024 32,108 23,776 11,757
Division II	147,852	79,778	27,287	52,491		292,521
014 Civic Center 026 Compton 017 Florence 062 Paramount 027 South Central 031 South Family 007 South Special 083 Southwest Family 008 Southwest Special	5,824 22,795 12,581 11,908 9,517 18,388 2,645 30,896	5,298 14,022 8,603 6,348 9,527 13,867 11,769 12,924 10,233	6,798 4,008 3,133 3,326 6,469 7,797	5,298 7,224 4,595 3,215 6,201 7,398 11,769 5,127 10,232		16,607 48,680 28,483 23,546 27,184 43,519 22,792 28,964 48,619
Division III	114,554	92,591	31,532	61,059		288,394
004 El Monte 036 Pomona 020 San Gabriel Valley Division IV	45,081 25,884 784 71,749	8,268 9,230 9,231 26,729	2,911 4,241 3,087 10,239	5,357 4,989 6,144 16,490		58,414 43,645 19,362 121,421
090 Canoga Park Medi-Cal 080 Medi-Cal Long Term Care 089 Medi-Cal Mail-In Application 016 Medi-Cal Outreach	1,865 24,492 5,795 7,864					1,865 24,492 5,795 7,864
Medi-Cal Operations Division	40,016				00.400	40,016
East Region Metro West Region North Region South Region					32,486 27,038 42,012 36,048	32,486 27,038 42,012 36,048
Adult Services Division					137,584	137,584
DPSS Total	524,866	279,506	100,907	178,599	137,584	1,179,908
Dept. of Health Services	859					859
Dept. of Children and Family Services	11,983					11,983
Grand Total	537,708	279,506	100,907	178,599	137,584	1,192,750

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Cash Aid Programs Persons Aided by District March 2004

			CalWO	RKs				General Reli	ef	Refugee	CAPI
District	Total	Two	Parent ^(a)	Zero Parent ^(b)	All	Other ^(c)	Total	Employable Un	employable		
		Adults	Children	Children	Adults	Children					
East Valley Total 011 East Valley	17,456 17,456	1,054 1,054	1,566 1,566	6,351 6,351	2,443 2,443	6,042 6,042	2,597	572	2,025		
032 San Fernando	,	,,	1,000		_,	·	2,597	572	2,025		
002 Glendale	19,130	3,683	4,070	2,950	2,775	5,652	3,742	1,014	2,728	313	
Lancaster Total	25,786	1,258	2,087	4,248	4,770	13,423	2,584	1,234	1,350		
034 Lancaster	23,765	1,179	1,982	3,704	4,344	12,556	2,584	1,234	1,350		
051 Santa Clarita	2,021	79	105	544	426	867					
066 Lincoln Heights	15,302	658	1,377	5,301	2,020	5,946					
038 Metro North	26,772	1,279	2,039	12,537	3,045	7,872				148	
003 Pasadena	7,730	324	525	2,096	1,347	3,438	2,246	968	1,278		
082 West Valley	18,655	1,034	1,415	5,677	3,092	7,437					
010 Wilshire Special							3,533	1,115	2,418		2,924
Division I	130,831	9,290	13,079	39,160	19,492	49,810	14,702	4,903	9,799	461	2,924
005 Belvedere	12,630	561	845	3,947	2,083	5,194					
006 Cudahy	14,003	436	730	4,876	2,006	5,955					
012 Exposition Park	21,631	432	760	5,298	4,211	10,930					
015 Metro East	16,257	506	939	6,590	2,124	6,098	5,432	1,870	3,562		
013 Metro Family	20,860	420	829	10,037	2,363	7,211					
070 Metro Special							10,644	6,020	4,624		
040 Norwalk	14,093	589	951	3,023	2,645	6,885					
060 Rancho Park							3,985	1,701	2,284		
009 West Los Angeles	12,091	479	663	2,566	2,513	5,870					
Division II	111,565	3,423	5,717	36,337	17,945	48,143	20,061	9,591	10,470		
014 Civic Center							5,490	1,814	3,676		
026 Compton	31,119	960	1,624	7,790	5,457	15,288	•	.,	2,212		
017 Florence	18,757	350	666	7,171	2,410	8,160					
062 Paramount	13,819	499	825	3,012	2,618	6,865					
027 South Central	15,678	284	545	4,091	2,812	7,946	2,200	1,021	1,179		
031 South Family	29,154	856	1,977	8,914	4,298	13,109	-	, -	, -	12	
007 South Special	-, -		,	- , -	,	-,	11,111	4,864	6,247		
083 Southwest Family	33,109	835	1,477	7,331	6,384	17,082	-	,	<i>'</i>		
008 Southwest Special	•		,	,	,	,	7,528	3,167	4,361		
Division III	141,636	3,784	7,114	38,309	23,979	68,450	26,329	10,866	15,463	12	
004 El Monte	13,567	563	1,057	3,938	2,059	5,950					
036 Pomona	18,767	713	1,227	4,690	3,250	8,887	1,342	520	822		
020 San Gabriel Valley	14,747	1,149	2,463	3,150	2,120	5,865	3,790	1,043	2,747	27	
Division IV	47,081	2,425	4,747	11,778	7,429	20,702	5,132	1,563	3,569	27	
Total	431,113	18,922	30,657	125,584	68,845	187,105	66,224	26,923	39,301	500	2,924

This category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common. All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

This category includes all other families not included in the first two.

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Supplemental Programs Persons Aided by District March 2004

Medical **Assistance** Only(a)

In-Home Food Stamps

Total All Aids
Cash and Supplemental
(Duplicated)(b)

	Only ^(a)		Food Stamps	5	Supportive Services	(Duplicated)(b)
District		Total	PAFS	NAFS		
East Valley Total 011 East Valley 032 San Fernando 002 Glendale Lancaster Total 034 Lancaster 051 Santa Clarita 066 Lincoln Heights 038 Metro North 003 Pasadena 082 West Valley 010 Wilshire Special	84,170 84,170 59,468 51,174 39,879 11,295 3,945 20,033 22,969 87,772 63,724	28,101 25,286 2,815 29,986 36,778 33,919 2,859 17,730 31,868 25,860 10,144	10,507 10,507 13,329 13,429 12,148 1,281 8,150 15,506 4,519 11,814	17,594 14,779 2,815 16,657 23,349 21,771 1,578 9,580 16,363 8,939 14,046 10,144		132,324 126,912 5,412 112,639 116,322 100,147 16,175 36,977 78,822 46,403 132,287 80,325
Division I	393,255	193,926	77,254	116,672		736,099
005 Belvedere 006 Cudahy 012 Exposition Park 015 Metro East 013 Metro Family 070 Metro Special 040 Norwalk 060 Rancho Park 009 West Los Angeles	114,435 54,667 5,219 4,089 64,125 63,506 49,399 31,182 4,305	22,708 19,403 24,453 23,842 26,721 24,472 18,908 6,667 13,237	7,493 7,425 12,620 9,074 11,740 8,186 7,393	15,215 11,978 11,833 14,768 14,981 24,472 10,722 6,667 5,844		149,773 88,073 51,303 49,620 111,706 98,622 82,400 41,834 29,633
Division II	390,927	180,411	63,931	116,480		702,964
014 Civic Center 026 Compton 017 Florence 062 Paramount 027 South Central 031 South Family 007 South Special 083 Southwest Family 008 Southwest Special	6,237 60,763 37,647 31,776 27,694 49,700 7,142 75,292	5,313 40,856 24,408 18,408 23,443 38,473 11,933 36,045 13,902	16,772 9,192 7,749 7,966 15,222 18,307	5,313 24,084 15,216 10,659 15,477 23,251 11,933 17,738 13,901		17,040 132,738 80,812 64,003 69,015 117,339 23,044 76,296 96,722
Division III	296,251	212,781	75,209	137,572		677,009
004 El Monte 036 Pomona 020 San Gabriel Valley Division IV	117,142 65,967 2,390 185,499	23,778 24,462 20,796 69,036	7,539 10,804 7,707 26,050	16,239 13,658 13,089 42,986		154,487 110,538 41,750 306,775
090 Canoga Park Medi-Cal 080 Medi-Cal Long Term Care 089 Medi-Cal Mail-In Application 016 Medi-Cal Outreach	2,894 26,178 10,457 12,414					2,894 26,178 10,457 12,414
Medi-Cal Operations Division	51,943				22.496	51,943
East Region Metro West Region North Region South Region Adult Services Division					32,486 27,038 42,012 36,048 137,584	32,486 27,038 42,012 36,048 137,584
DPSS Total	1,317,875	656,154	242,444	413,710	137,584	2,612,374
Dept. of Health Services	1,538	550,104		,	101,004	1,538
Dept. of Children and Family Services	17,514					17,514
Grand Total	1,336,927	656,154	242,444	413,710	137,584	2,631,426

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In-Home Supportive Services Caseload by Office March 2004

Office	Number of Consumers *	Number of Terminations
019 Pomona	9,593	170
074 El Monte	22,893	353
East Region	32,486	523
047 Metro IHSS	17,944	249
075 Rancho Park	9,094	69
Metro West Region	27,038	318
001 Chatsworth	19,304	303
035 Lancaster	5,014	110
073 Burbank	17,694	149
North Region	42,012	562
077 Hawthorne	36,048	682
South Region	36,048	682
Total	137,584	2,085

^{*} Each IHSS consumer represents a separate case or Assistance Unit.

Application Processing Summary March 2004

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services	Total All Programs
Received ^(a)	11,330	14,396	131	539	39,369	33,022	5,095	103,882
Processed :								
Approvals	5,814	7,010	87	115	26,956	17,297	2,564	59,843
Non-Approvals	5,456	7,568	45	293	14,730	14,569	2,401	45,062
Total Processed (From current & prior months)	11,270	14,578	132	408	41,686	31,866	4,965	104,905
Approval Rate (b) (Approvals ÷ Total Processed)	51.6%	48.1%	65.9%	28.2%	64.7%	54.3%	51.6%	57.0%
<u> </u>			Compariso	n with Prior	Month			
Applications Received								
This month	11,330	14,396	131	539	39,369	33,022	5,095	103,882
Last month	8,862	11,859	102	483	31,007	27,347	4,274	83,934
Percent Change	27.8%	21.4%	28.4%	11.6%	27.0%	20.8%	19.2%	23.8%
Total Processed								
This month	11,270	14,578	132	408	41,686	31,866	4,965	104,905
Last month	9,694	12,124	103	307	32,973	26,952	4,379	86,532
Percent Change	16.3%	20.2%	28.2%	32.9%	26.4%	18.2%	13.4%	21.2%
Approval Rate								
This month	51.6%	48.1%	65.9%	28.2%	64.7%	54.3%	51.6%	57.0%
Last month	52.4%	45.9%	76.7%	22.5%	62.3%	53.9%	50.7%	55.6%
Percent Change	-1.5%	4.8%	-14.1%	25.3%	3.9%	0.7%	1.8 %	2.5%

⁽a) Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

⁽b) Total approvals are divided by total disposed.

CalWORKs Application Processing by District March 2004

Applications

District

Division IV

Total

11,330

488

Received Total **Processing** in Month * **Processed During Month** Processed * Time 1-45 Over 45 **Approvals** Non **Days Days** Total Two Parent Zero Parent All Other **Approvals Approvals** Percent Percent 40 31 114 185 232 1.68 428 417 98.32 002 Glendale 177 9 26 62 97 71 91.67 8.33 168 003 Pasadena 555 7 200 302 502 3.39 80 113 96.61 011 East Valley Lancaster Total 42 63 299 404 376 780 92.05 7.95 792 674 37 53 Lancaster 260 350 319 669 93.57 6.43 Santa Clarita 118 5 10 39 54 57 111 82.88 17.12 481 21 101 128 250 293 543 97.24 2.76 038 Metro North 297 18 74 90 182 131 313 95.53 4.47 066 Lincoln Heights 331 82.85 593 39 80 174 293 624 17.15 082 West Valley 176 455 3,323 980 1,611 1,736 3,347 92.95 7.05 Division I 456 21 67 120 208 205 413 98.55 1.45 005 Belvedere 495 68 200 265 465 90.75 9.25 17 115 006 Cudahy 355 96.90 391 12 44 130 186 169 3.10 009 West Los Angeles 515 15 55 263 333 247 580 93.62 6.38 012 Exposition Park 519 10 83 133 226 277 503 98.01 1.99 013 Metro Family 302 12 40 96 148 160 308 99.68 0.32 015 Metro East 503 26 67 202 295 199 494 95.34 4.66 040 Norwalk 3,181 113 424 1,059 1,596 1,522 3,118 95.80 4.20 Division II 401 13 58 107 178 241 419 78.76 21.24 017 Florence 689 33 89 259 381 252 633 94.31 5.69 026 Compton 367 170 126 296 91.55 8.45 4 51 115 027 South Central 746 25 105 253 383 282 665 95.94 4.06 031 South Family 354 16 45 173 234 142 376 92.82 7.18 062 Paramount 839 30 85 327 442 375 817 87.15 12.85 083 Southwest Family Division III 3.396 121 433 1.234 1,788 1.418 3.206 90.36 9.64 21 17.53 442 75 141 237 248 485 82.47 004 El Monte 22.99 343 29 41 145 215 220 435 77.01 020 San Gabriel Valley 645 28 94 245 367 312 679 91.61 8.39 036 Pomona 1,430 78 210 531 819 780 1,599 84.87 15.13

3.804

5.814

5.456

1,522

91.85

11.270

8.15

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

General Relief Application Processing by District March 2004

Applications
Received *

	in Month	Pro	cessed During I	Month *		Processii	ng Time	
District		Approvals	Non Approvals	Total Processed	1-30 Days (Percent)	31-45 Days (Percent)	46-60 Days (Percent)	61+ Days (Percent)
002 Glendale	646	337	350	687	89.67	7.42	2.04	0.87
003 Pasadena	499	292	220	512	91.99	7.23	0.59	0.20
010 Wilshire Special	889	353	526	879	96.25	3.19	0.23	0.34
032 San Fernando	719	284	504	788	84.64	12.69	2.03	0.63
034 Lancaster	739	395	370	765	69.54	19.08	6.67	4.71
Division I	3,492	1,661	1,970	3,631	86.26	9.97	2.37	1.40
015 Metro East	1,025	532	547	1,079	93.05	4.63	1.39	0.93
060 Rancho Park	933	421	493	914	89.72	8.97	0.55	0.77
070 Metro Special	1,825	1,030	915	1,945	71.67	21.23	5.09	2.01
Division II	3,783	1,983	1,955	3,938	81.72	13.84	3.02	1.42
007 South Special	2,302	1,166	977	2,143	82.73	12.60	2.99	1.68
008 Southwest Special	1,594	800	823	1,623	77.14	15.47	4.19	3.20
014 Civic Center	1,304	629	609	1,238	81.74	9.05	4.93	4.28
027 South Central	497	225	279	504	95.04	3.37	0.79	0.79
Division III	5,697	2,820	2,688	5,508	81.99	11.80	3.58	2.63
020 San Gabriel Valley	927	376	588	964	96.68	3.22	0.10	0.00
036 Pomona	497	170	367	537	79.33	13.59	4.10	2.98
Division IV	1,424	546	955	1,501	90.47	6.93	1.53	1.07
Total	14,396	7,010	7,568	14,578	83.85	11.39	2.92	1.84

^{*} Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

Medical Assistance Only Application Processing March 2004

Applications Received

Processed During Month (a)

Processing Time

District		in Month ^(a)	Process	ed During Mont	h ^(a)		sing Time		
District						Reg	ular		
District				Non	Total				
1002 Glendele 800	District		Approvals	Approvals	Processed ^(b)			-	(Percent)
1,158 92.31 7.69 32.08 67.92 1,158 52.31 7.69 32.08 67.92 1,158	011 East Vallev	951	1.075		1.444	83.11	16.89	31.03	68.97
Lancaster Total 772 768 586 1,354 65.92 34.08 21.05 78.95 34 Lancaster Total 34 Lancaster 596 621 479 1,100 61.42 38.58 21.05 78.95 051 Santa Clarita 174 147 107 254 85.54 14.46 20.00 80				492					
1.00									
Santa Clarita 174			621						
1686 Lincoln Heights 416									
138 Meric North 78 79 124 203 95.54 4.46 100.00									80.00
003 Pasaderna 442 379 200 579 89,80 10,20 30,00 70,00 028 West Valley 1,075 1,023 439 1,462 88,91 11,09 26,56 73,44 010 Wishire Special 859 695 358 1,053 93,88 6,32 36,00 64,00 05 Belivedere 936 1,004 494 1,498 80,03 19,97 25,81 74,19 69,91 006 Cudahy 517 382 290 672 69,32 30,68 14,29 85,71 012 Exposition Park 72 62 171 233 71,24 28,76 015 Metro Easts 92 64 126 190 96,83 3,17 100,00 013 Metro Family 17 260 102 362 80,95 190,5 40,00 60,00 070 Metro Special 1,197 85,5 409 1,264 7,22 25,7 714,3 300 Rancho Park									
1,075 1,023 439 1,462 88.91 11.09 26.56 73.44							-		70.00
1010 Wilshire Special 859 695 356 1,053 93,68 6.32 36.00 64.00 1020		442	1000	400					
Division 5,393		1,075	1,023						
005 Belwedere 936 (ordary) 1,004 (ordary) 494 (ordary) 1,498 (ordary) 80.03 (ordary) 19.97 (ordary) 25.81 (ordary) 74.19 (ordary) 25.71 (ordary) 25.81 (ordary) 74.19 (ordary) 85.71 (ordary) 80.03 (ordary) 80.05 (ordary) 100.00 (ordary) 80.00 (orda									
1006 Cudahy					7,638				
012 Exposition Park 72 62 171 233 71.24 28.76 015 Metro East 92 64 126 190 96.83 3.17 100.00 013 Metro Family 17 260 102 362 80.95 19.05 40.00 60.00 070 Metro Special 1,097 855 409 1,264 74.21 25.79 28.57 71.43 040 Nonvalk 900 766 318 1,084 84.75 15.25 20.00 80.00 050 Rancho Park 634 373 332 705 79.77 20.23 17.39 82.91 050 West Los Angeles 8 23 72 95 90.53 94.7 051 Hord 4273 3,789 2,314 6,103 78.87 21.13 24.79 75.21 014 Civic Center 162 83 114 197 93.29 6.71 33.33 66 75.21 014 Civic Center 162 83			1,004						
015 Metro East 92 64 126 190 96.83 3.17 100.00 013 Metro Special 1,097 855 409 1,264 74.21 25.79 28.57 71.43 40 Norwalk 900 766 318 10.84 84.75 15.25 20.00 80.00 80 Rancho Park 634 373 332 705 79.77 20.23 17.39 82.61 90 West Los Angeles 8 23 72 95 90.53 9.47 9.05 79.77 20.23 17.39 82.61 1014 Civic Center 162 83 114 197 93.29 6.71 33.33 66.67 1026 Compton 755 652 387 1,039 70.79 29.21 16.67 83.31 104 Civic Center 162 83 114 197 93.29 6.71 33.33 66.67 1026 Compton 755 652 387 1,039 70.79 29.21 <			382	290		69.32	30.68	14.29	85.71
013 Metro Family	012 Exposition Park	72				71.24			
013 Metro Family	015 Metro East	92	64	126	190	96.83	3.17	100.00	
1070 Metro Special 1,097 855 409 1,264 74.21 25.79 28.57 71.43 400 Norwalk 900 766 318 1,084 84.75 15.25 20.00 800 Rancho Park 634 373 332 705 79.77 20.23 17.39 82.61 909 West Los Angeles 8 23 72 95 90.53 94.7 108	013 Metro Family	17	260		362	80.95		40.00	60.00
140 Norwalk 900 766 318 1,084 84.75 15.25 20.00 80.00			855	409	1.264	74.21		28.57	71.43
160 Rancho Park 634 373 332 705 79.77 20.23 17.39 82.61									
Note									
Division II 4,273 3,789 2,314 6,103 78.87 21.13 24.79 75.21								17.00	02.01
014 Civic Center 162 83 114 197 93.29 6.71 33.33 66.67 202 Compton 755 652 387 1,039 70.79 29.21 16.67 83.33 107 Florence 309 231 248 479 86.32 13.68 50.00 50.00 162 Paramount 523 433 333 766 76.53 23.47 18.75 81.25 27 South Central 297 208 214 422 82.30 17.70 100.00 301 South Family 583 540 354 894 89.18 10.82 48.00 52.00 308 Southwest Family 2 23 182 205 87.32 12.68 10.82 48.00 52.00 87.32 12.68 10.82 48.00 52.00 88.3 796 404 1,200 81.86 18.14 22.58 77.42 20.88 30.10 34.04 6.90 81.86 18.14 22.58 77.42 20.80 89.18 18.13 18.87 29.60 70.40 20.80<		_				78.87		24.79	75.21
1026 Compton 755 652 387 1,039 70.79 29.21 16.67 83.33 1037 Florence 30.99 231 248 479 86.32 13.68 50.00 50.00 102 Paramount 523 433 333 766 76.53 23.47 18.75 81.25 127 South Central 297 208 214 422 82.30 17.70 100.00 1031 South Family 583 540 354 894 89.18 10.82 48.00 52.00 1031 South Family 2 23 182 205 87.32 12.68	014 Civic Center							33.33	66.67
1017 Florence 309 231 248 479 86.32 13.68 50.00 50.00		755		387	1.039				
062 Paramount 523 433 333 766 76.53 23.47 18.75 81.25 027 South Central 297 208 214 422 82.30 17.70 100.00 031 South Family 583 540 354 894 89.18 10.82 48.00 52.00 083 Southwest Family 2 23 182 205 87.32 12.68 77.42 008 Southwest Special 883 796 404 1,200 81.86 18.14 22.58 77.42 008 Eventwest Special 1,069 908 462 1,370 61.90 38.10 34.04 65.96 004 El Monte 1,069 908 462 1,370 61.90 38.10 34.04 65.96 020 San Gabriel Valley 3 28 152 180 77.22 22.78 12.43 78.57 020 San Gabriel Valley 1,964 1,636 1,134 2,770 67.59 32.41 31.15 68.85 </td <td></td> <td>309</td> <td></td> <td></td> <td></td> <td></td> <td>13.68</td> <td>50.00</td> <td></td>		309					13.68	50.00	
297 208 214 422 82.30 17.70 100.00		523	433	333					
South Family Second Seco		297							
083 Southwest Family 2 23 182 205 87.32 12.68 008 Southwest Special 883 796 404 1,200 81.86 18.14 22.58 77.42 004 El Monte 1,069 908 462 1,370 61.90 38.10 34.04 65.96 036 Pomona 892 700 520 1,220 72.39 27.61 21.43 78.57 20 San Gabriel Valley 3 28 152 180 77.22 22.78 200 Canoga Park Medi-Call 1,964 1,636 1,134 2,770 67.59 32.41 31.15 68.85 090 Canoga Park Medi-Cal Medi-Ca		583	540	354				48.00	
Southwest Special Section Special Spec			23					40.00	32.00
Division III 3,514 2,966 2,236 5,202 81.13 18.87 29.60 70.40								22.58	77.42
1,069 908 462 1,370 61.90 38.10 34.04 65.96 2,004 El Monte 1,069 908 462 1,370 61.90 38.10 34.04 65.96 360 Pornona 892 700 520 1,220 72.39 27.61 21.43 78.57 3	Division III						-		
Section Sect									
Division IV		1,069							
Division IV 1,964 1,636 1,134 2,770 67.59 32.41 31.15 68.85			700	520				21.43	78.57
090 Canoga Park Medi-Cal 4,432 1,051 1,367 2,417 88.98 11.02 38.46 61.54 080 Medi-Cal Long Term Care 1,927 1,197 676 1,873 86.78 13.22 92.98 7.02 089 Medi-Cal Mail-In Application 6,604 3,524 2,798 6,322 53.70 46.30 16.55 83.45 016 Medi-Cal Outreach 8,707 6,774 655 7,430 85.26 14.74 12.54 87.46 Medi-Cal Operations Division 21,670 12,546 5,496 18,042 74.78 25.22 24.15 75.85 DPSS Total Dept. of Health Services 2,385 1,030 724 1,754 33.33 66.67 19.95 80.05 Dept. of Children and Family Services 170 143 34 177 68.36 31.64		_						- · · -	
080 Medi-Cal Long Term Care 1,927 1,197 676 1,873 86.78 13.22 92.98 7.02 089 Medi-Cal Mail-In Application 6,604 3,524 2,798 6,322 53.70 46.30 16.55 83.45 016 Medi-Cal Outreach 8,707 6,774 655 7,430 85.26 14.74 12.54 87.46 Medi-Cal Operations Division 21,670 12,546 5,496 18,042 74.78 25.22 24.15 75.85 DPSS Total Jack Services 2,385 1,030 724 1,754 33.33 66.67 19.95 80.05 Dept. of Children and Family Services 170 143 34 177 68.36 31.64									
089 Medi-Cal Mail-In Application 6,604 3,524 2,798 6,322 53.70 46.30 16.55 83.45 016 Medi-Cal Outreach 8,707 6,774 655 7,430 85.26 14.74 12.54 87.46 Medi-Cal Operations Division 21,670 12,546 5,496 18,042 74.78 25.22 24.15 75.85 DPSS Total Jack Services 2,381 13,972 39,755 77.40 22.60 26.51 73.49 Dept. of Health Services 2,385 1,030 724 1,754 33.33 66.67 19.95 80.05 Dept. of Children and Family Services 170 143 34 177 68.36 31.64		4,432							
089 Medi-Cal Mail-In Application 6,604 3,524 2,798 6,322 53.70 46.30 16.55 83.45 016 Medi-Cal Outreach 8,707 6,774 655 7,430 85.26 14.74 12.54 87.46 Medi-Cal Operations Division 21,670 12,546 5,496 18,042 74.78 25.22 24.15 75.85 DPSS Total Jack Services 2,381 13,972 39,755 77.40 22.60 26.51 73.49 Dept. of Health Services 2,385 1,030 724 1,754 33.33 66.67 19.95 80.05 Dept. of Children and Family Services 170 143 34 177 68.36 31.64	080 Medi-Cal Long Term Care	1,927				86.78	13.22	92.98	7.02
Medi-Cal Outreach 8,707 bdd 6,774 bdd 655 bdd 7,430 bdd 85.26 bdd 14.74 bdd 12.54 bdd 87.46 bdd Medi-Cal Operations Division 21,670 bdd 12,546 bdd 5,496 bdd 18,042 bdd 74.78 bdd 25.22 bdd 24.15 bdd 75.85 bdd DPSS Total 36,814 bdd 25,783 bdd 13,972 bdd 39,755 bdd 77.40 bdd 22.60 bdd 26.51 bdd 73.49 bdd Dept. of Health Services 2,385 bdd 1,030 bdd 724 bdd 1,754 bdd 33.33 bdd 66.67 bdd 19.95 bdd 80.05 bdd Dept. of Children and Family Services 170 bdd 143 bdd 34 bdd 177 bdd 68.36 bdd 31.64 bdd	089 Medi-Cal Mail-In Application	6,604	3,524	2,798	6,322	53.70	46.30	16.55	83.45
Medi-Cal Operations Division 21,670 12,546 5,496 18,042 74.78 25.22 24.15 75.85 DPSS Total 36,814 25,783 13,972 39,755 77.40 22.60 26.51 73.49 Dept. of Health Services 2,385 1,030 724 1,754 33.33 66.67 19.95 80.05 Dept. of Children and Family Services 170 143 34 177 68.36 31.64		8,707		655	7,430	85.26	14.74	12.54	87.46
DPSS Total 36,814 25,783 13,972 39,755 77.40 22.60 26.51 73.49 Dept. of Health Services 2,385 1,030 724 1,754 33.33 66.67 19.95 80.05 Dept. of Children and Family Services 170 143 34 177 68.36 31.64	Medi-Cal Operations Division		12,546						
36,814 25,783 13,972 39,755 77.40 22.60 26.51 73.49 Dept. of Health Services 2,385 1,030 724 1,754 33.33 66.67 19.95 80.05 Dept. of Children and Family Services 170 143 34 177 68.36 31.64		,	•	,	,				
Dept. of Children and Family Services 170 143 34 177 68.36 31.64		36,814	25,783	13,972	39,755	77.40	22.60	26.51	73.49
	Dept. of Health Services	2,385	1,030	724	1,754	33.33	66.67	19.95	80.05
	Dept. of Children and Family Services	170	143	34	177	68.36	31.64		

⁽a) Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

(c) DAPD processing time includes delays caused by the State.

⁽b) Of the 41,686 applications processed during the month, 40,210 were regular and 1,476 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

Back to Table of Contents

Food Stamp Application Processing by District March 2004

Applications Received **Percent Processed** Total in Month (a) **Approvals** Non-Approvals **Processed** in 30 Days Non-Public (c) Assistance Non-Public (c) Assistance Public (b) Non-Public (c) Assistance Assistance Total Public Public Assistance (b) Assistance (b) **Total Total** 759 1.760 East Valley Total 1.777 158 601 258 743 1.001 81.01 77.68 78.47 1.046 276 434 258 434 692 81.01 60.99 68.38 East Valley 158 1,126 San Fernando 731 325 325 309 309 634 96.37 96.37 1,640 175 604 779 214 706 920 1,699 93.06 86.26 87.82 Lancaster Total 1,816 126 924 1,050 269 437 706 1,756 75.70 73.84 74.26 Lancaster 1,624 101 872 973 220 390 610 1,583 77.88 74.96 75.55 52 192 25 49 47 173 66.22 59.60 62.43 Santa Clarita 77 96 Lincoln Heights 520 136 132 268 109 149 258 526 65.31 42.35 53.04 492 194 109 303 214 15 229 532 88.73 83.06 87.41 485 924 44 529 57 244 301 830 74.26 91.36 89.28 1.078 177 301 478 275 324 599 1.077 67.70 74.24 71.49 Wilshire Special 1,384 663 663 690 690 1,353 93.79 93.79 **Division I** 9,631 1,010 3,819 4,829 1,396 3,308 4.704 9,533 79.01 81.38 80.78 865 113 286 399 172 328 500 899 92.98 47.72 62.07 192 593 102 294 77 162 239 533 53.63 36.44 42.21 **Exposition Park** 504 184 142 326 208 6 214 540 79.34 85.81 81.11 1,342 93 631 724 138 374 512 1,236 89.18 96.12 94.82 475 130 62 192 240 12 252 444 92.97 85.14 91.67 2.686 1.556 930 930 74.78 74.78 1,556 2.486 740 190 367 169 168 337 704 82.95 76.82 79.83 177 1,207 637 637 499 499 1,136 88.73 88.73 West Los Angeles 371 77 201 10 346 83.01 80.46 82.37 124 135 145 Division II 8.783 923 3,773 4,696 1.139 2,489 3,628 8.324 83.61 76.49 78.26 1,375 702 702 450 450 1,152 83.33 83.33 1,017 211 374 585 197 250 447 1,032 73.04 58.17 64.05 607 109 126 235 210 152 362 597 62.38 46.40 54.94 157 122 506 297 105 227 524 85.71 78.85 82.06 140 99 455 554 105 344 1,003 63.24 83.98 79.76 1,109 449 1,025 205 414 208 149 357 976 90.56 88.45 89.34 619 2,365 1,380 1,380 643 2,023 93.62 93.62 643 Southwest Family 788 226 190 416 334 10 344 760 74.46 84.00 76.97

963

411

538

429

1,378

10,258

3,083

963

567

809

619

1,995

14,569

4,242

2,193

10,260

1,013

1.467

1,269

3,749

31,866

1,159

156

271

190

617

4,311

1,230

6,018

446

658

650

1,754

17,297

2,274

903

1.380

1,259

3,542

33,022

11,066

District

Glendale

Metro North

West Valley

Pasadena

Belvedere

Metro East

Norwalk

014 Civic Center

Compton

Florence

El Monte

Pomona

020 San Gabriel Valley

Paramount

South Central

South Family

South Special

Southwest Special

Division III

Division IV

Total

Metro Family

Metro Special

Rancho Park

Cudahy

011

032

002

034

005

070

026

004

036

990

132

202

97

431

3,354

1,230

5,028

314

456

553

1,323

13,943

75.71

57.29

71.46

62.37

65.08

77.42

82.67

82.80

35.59

71.63

94.70

70.34

79.36

82.67

81.32

41.76

71.57

87.39

68.87

78.89

⁽a) Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

All members of the Food Stamp household received CalWORKs assistance during the month.

None, or only some, of the members of the Food Stamp household receivied CalWORKs assistance during the month.

In-Home Supportive Services Application Processing by Office March 2004

Application Received in Month *

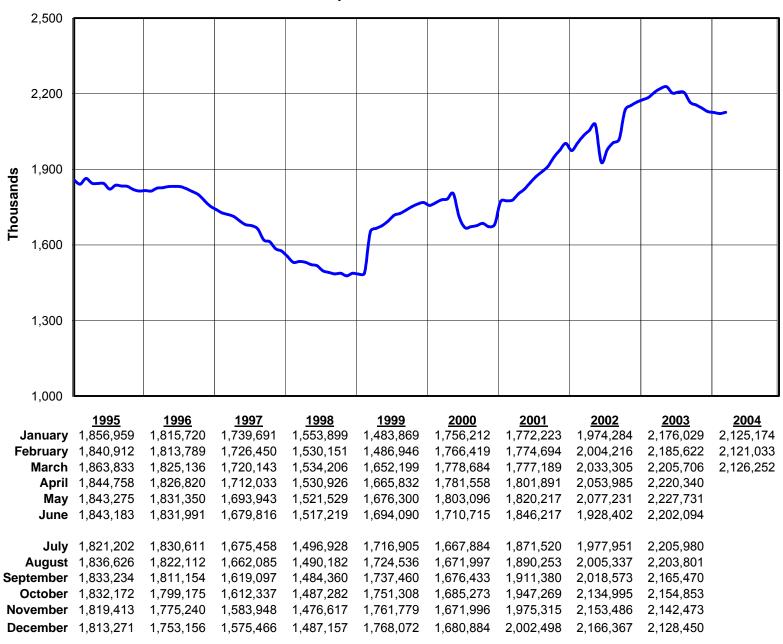
Processed During Month *

	III WIOTILII	Frocessed During Month		
Office		Approvals	Non-Approvals	Total . Processed
019 Pomona	392	178	206	384
054 Pasadena	0	0	0	0
074 El Monte	852	492	379	871
East Region	1,244	670	585	1,255
047 Metro IHSS	767	327	320	647
075 Rancho Park	206	89	99	188
Metro West Region	973	416	419	835
001 Chatsworth	667	341	331	672
035 Lancaster	245	106	127	233
073 Burbank	320	228	120	348
North Region	1,232	675	578	1,253
077 Hawthorne	1,646	803	819	1,622
South Region	1,646	803	819	1,622
Total	5,095	2,564	2,401	4,965

^{*} Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.

Persons Aided - All Aids Combined

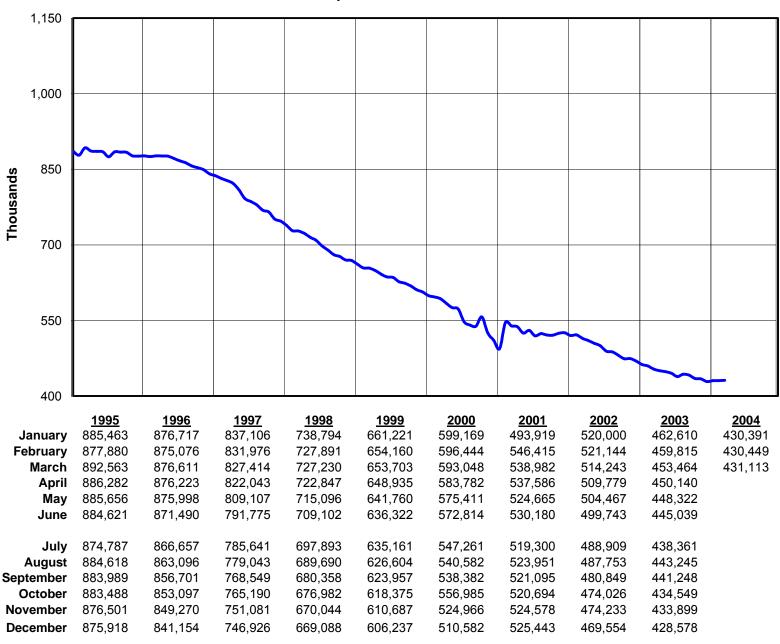
January 1995 to March 2004



NOTE: Effective July 2000, the data includes actual counts from LEADER districts. Data from May 1999 to June 2000 includes estimated LEADER counts.

Persons Aided - CalWORKs

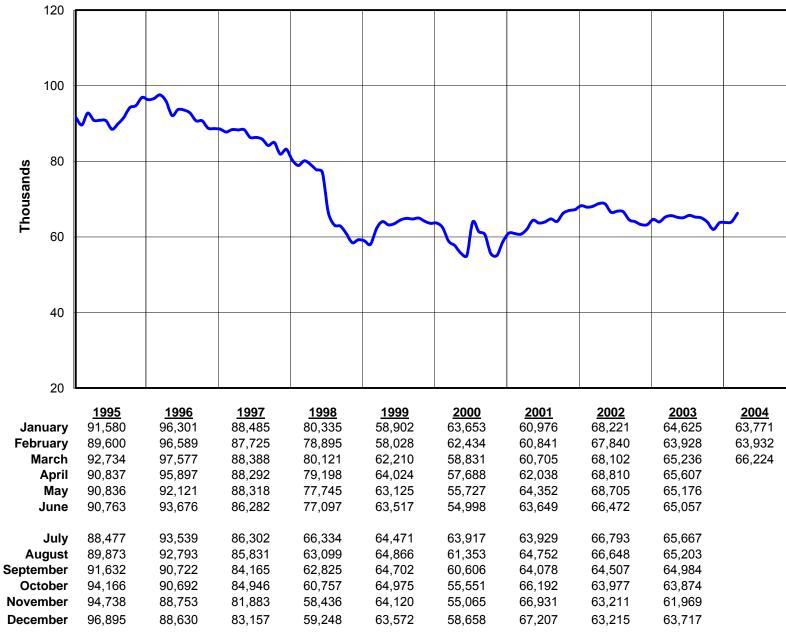
January 1995 to March 2004



NOTE: Effective July 2000, the data includes actual counts from LEADER districts. Data from May 1999 to June 2000 includes estimated LEADER counts.

Persons Aided - General Relief

January 1995 to March 2004

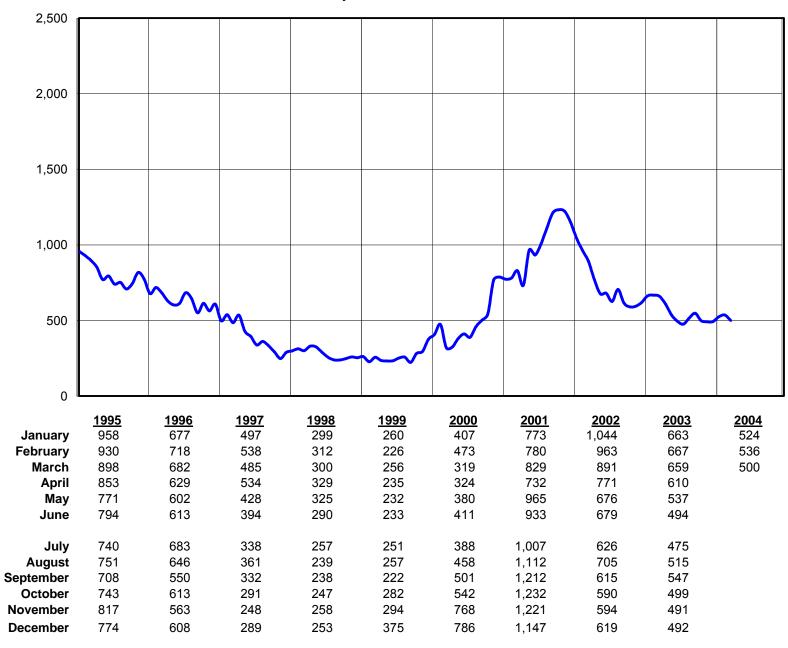


NOTE: 1. Effective July 2000, the data includes actual counts from LEADER districts. Data from May 1999 to June 2000 includes estimated LEADER counts.

^{2.} Includes refugees on GR.

Persons Aided - Refugee

January 1995 to March 2004

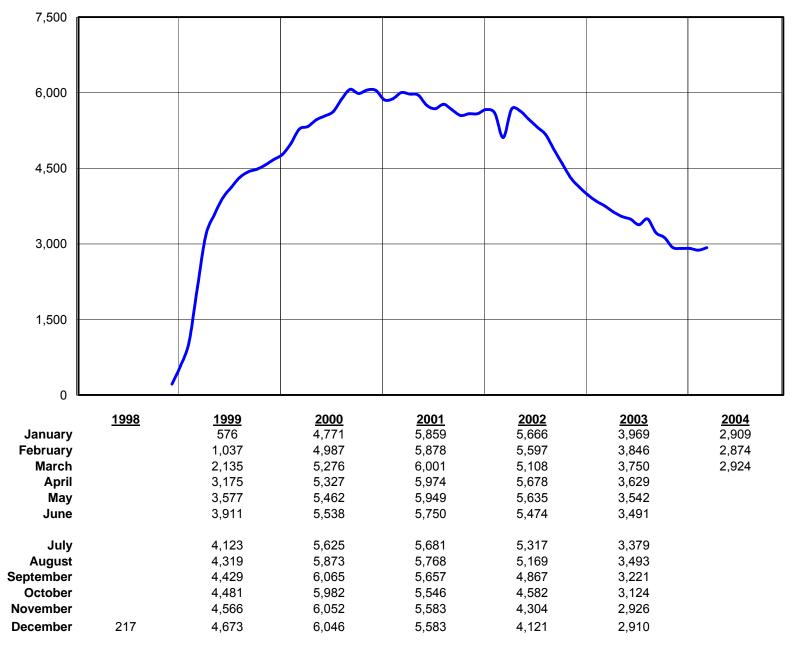


NOTE: 1. Effective July 2000, the data includes actual counts from LEADER districts. Data from May 1999 to June 2000 includes estimated LEADER counts.

^{2.} Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.

Persons Aided - CAPI*

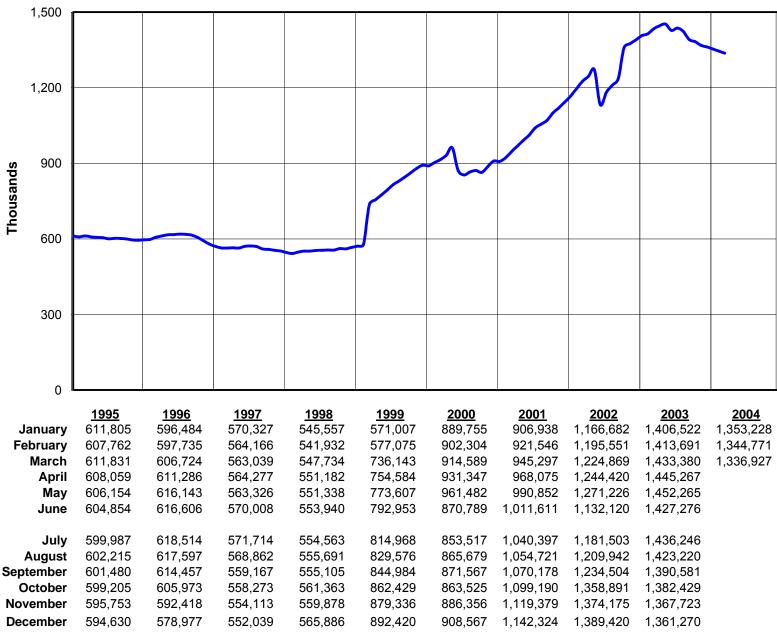
December 1998 to March 2004



^{*}The Cash Assistance Program for Immigrants (CAPI) began in December 1998.

Persons Aided - Medical Assistance Only

January 1995 to March 2004



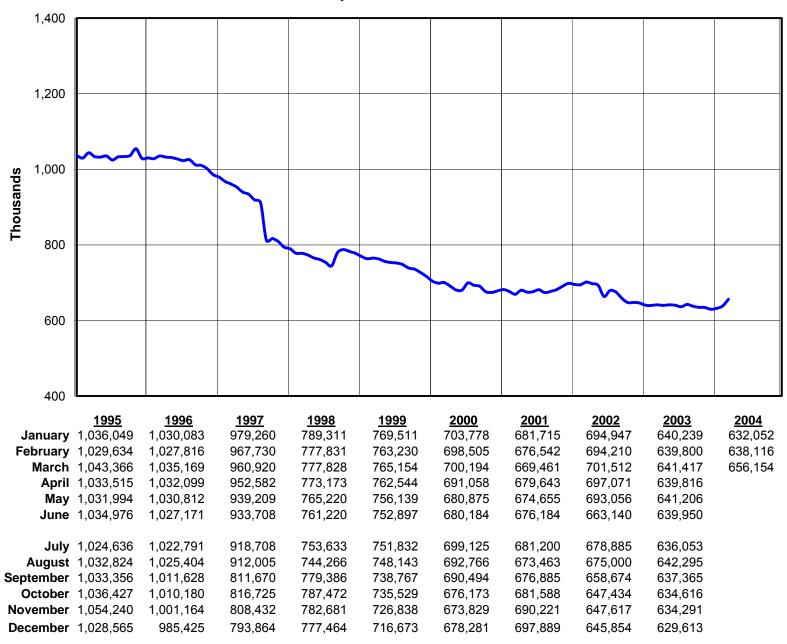
NOTE: 1. The increase in the caseload beginning March 1999 was a result of the Section 1931(b) Medi-Cal Program. DPSS converted Edwards Medi-Cal, Transitional Medi-Cal (TMC) and Four-Month Continuing Medi-Cal (CMC) recipients into regular Medi-Cal status. It also established the automatic conversion of most terminated CalWORKs cases into regular Medi-Cal cases.

^{2.} The drop in June 2000 was a result of the termination of about 35,000 Section 1931(b) MAO family cases not responding to redetermination notices.

^{3.} Effective July 2000, the data includes actual counts from LEADER districts. Data from May 1999 to June 2000 includes estimated LEADER counts.

Persons Aided - Food Stamps

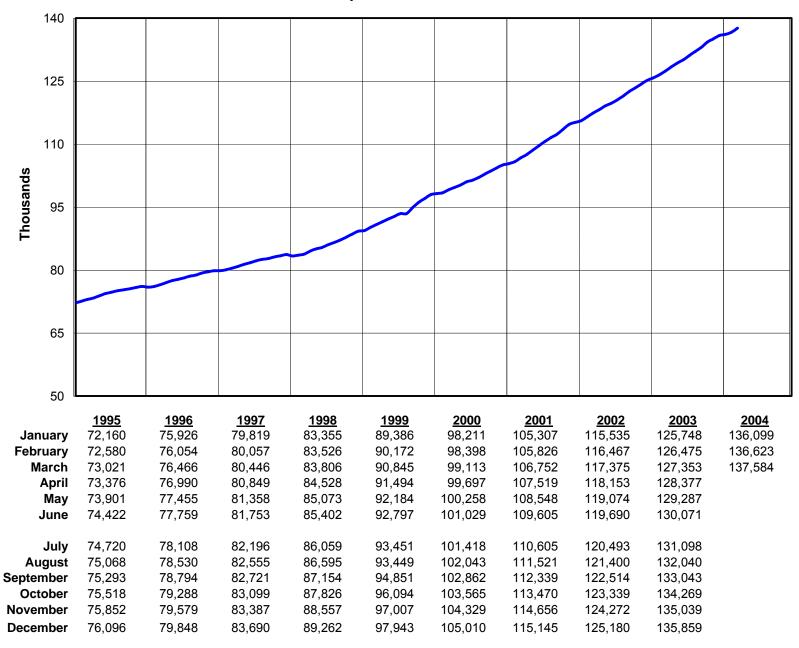
January 1995 to March 2004



NOTE: Effective July 2000, the data includes actual counts from LEADER districts. Data from May 1999 to June 2000 includes estimated LEADER counts.

Persons Aided - IHSS*

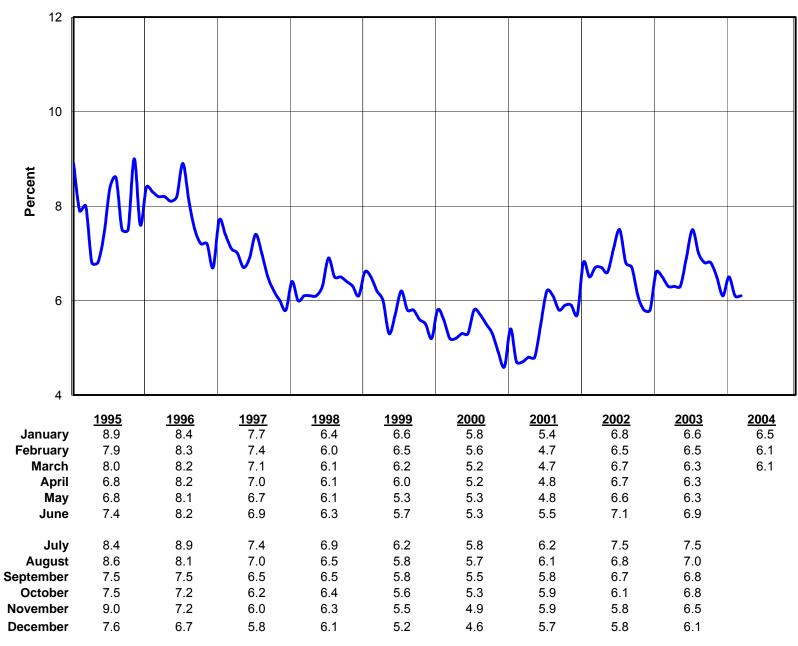
January 1995 to March 2004



^{*}In-Home Supportive Services

Unemployment Rate - Los Angeles County

January 1995 to March 2004



NOTE: 1. The January 1994 unemployment rate increase was largely due to a change in EDD labor market data collection procedures.

^{2.} Data is not seasonally adjusted.

Glossary

<u>Department of Public Social Services (DPSS)</u> administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

<u>California Work Opportunity and Responsibility to Kids (CalWORKs)</u> provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- Two Parent Families include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- Zero Parent Families are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- <u>All Other Families</u> are those that have not been identified as either a two parent or a zero parent family.

<u>Cash Assistance Program to Immigrants (CAPI)</u> provides cash to certain aged, blind, and disabled legal non-citizens ineligible to Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

<u>Food Stamps</u> help eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

General Relief (GR) is a County-funded program that provides cash aid to indigent adults who are ineligible for federal or State programs.

<u>In-Home Supportive Services (IHSS)</u> enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic services.

LEADER is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

<u>Medical Assistance Only (MAO)</u> provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Depending on their income and resource levels, individuals and families may be eligible for a no-cost or a share-of-cost Medi-Cal program. CalWORKs families receive no-cost Medi-Cal.

Refugee Resettlement Program (RRP) is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.

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